



RH342 - Red Hat Enterprise Linux Diagnostics and Troubleshooting

- **Introduction to troubleshooting**
 - Describe a generalized strategy for troubleshooting.
- **Take proactive steps to prevent small issues**
 - Prevent small issues from becoming large problems by employing proactive system administration techniques.
- **Troubleshoot boot issues**
 - Identify and resolve issues that can affect a system's ability to boot.
- **Identify hardware issues**
 - Identify hardware problems that can affect a system's ability to operate.
- **Troubleshoot storage issues**
 - Identify and fix issues related to storage.
- **Troubleshoot RPM issues**
 - Identify and fix problems in, and using, the package management subsystem.
- **Troubleshoot network issues**
 - Identify and resolve network connectivity issues.
- **Troubleshoot application issues**
 - Debug application issues.
- **Deal with security issues**
 - Identify and fix issues related to security subsystems.
- **Troubleshoot kernel issues**
 - Identify kernel issues and assist Red Hat Support in resolving kernel issues.



- **Red Hat Enterprise Linux Diagnostics and Troubleshooting comprehensive review**
 - Practice and demonstrate knowledge and skills learned in Red Hat Enterprise Linux Diagnostics and Troubleshooting.